

**Confetti Campervans**

Privacy Policy

Online Data Collection

**This policy sets out how we will use and share the information that you give us.**

## **Introduction**

Confetti Campervans is an independently run business that supplies wedding transport.

You can visit our website here:

<https://www.confetticampervans.co.uk>

## **Who are we and how to contact us:**

23 Bentley Road  
Forngett St. Peter  
Norwich  
Norfolk  
NR16 1LU

When we refer to “we”, “us”, or “Confetti Campervans” we are referring to this company.

You can get in touch with us in any of the following ways:

By email: [info@confetticampervans.co.uk](mailto:info@confetticampervans.co.uk)

By phone: 01953788605

Through this website: [www.confetticampervans.co.uk](http://www.confetticampervans.co.uk)

By post: 23 Bentley Road, Forngett St. Peter, Norwich, Norfolk, NR16 1LU

## **About this privacy policy**

This policy sets out how we will use and share the information that you give us. This privacy policy relates to personal data collected by us via

- Our website(s),
- Email correspondence
- Telephone calls
- Paper communications
- Social media
- Enquiring about or buying products or services from us
- Providing buying products or services to us

You should be aware that if you access third party websites using links provided on our websites, these websites are outside our control and have their own privacy policies governing the use of personal data and we do not accept any responsibility or liability for these policies.

### **What data we process about you.**

Confetti Campervans may collect and process the following categories of personal data about you

Contact Details:

- Name, contact details, organisation, photographs

Information generated by the work, service or relationship we may have with you.

- Bank and financial details, communication and correspondence.

Information generated by visiting our website or engaging with us on social media

- IP addresses, social handles or usernames.

### **How we collect information about you and how we will use it.**

We may collect and information that you provide during your correspondence with us, this could be, but not limited to, one of the following ways:

- Giving information directly to us by methods including filling in forms either on our website(s) or via other media.
- Requesting any of our goods, services, downloads or other information.
- Communicating with us through methods including but not limited to e-mail, telephone and written correspondence.

We will only use your personal information when the law allows us to. Most commonly, we will use your personal information in the following circumstances:

- Where you have given consent for us to process your information.
- Where we need to perform the contractual obligations we have entered into with you or the business you are working for or with.
- Where we need to comply with a legal obligation.
- Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests

The purpose(s) we will collect and process your data are shown below

- To manage our relationship and administer our business either as a part of a contract or where we believe we have a legitimate interest to do so
- To execute a contract or request
- Where we have a legitimate interest to keep you informed of our products or services by appropriate communication methods, unless you've objected to us doing so.
- Sending you marketing and information about our business via e-mail if you have consented to it
- Posting photographs of the weddings we attend on our website and social media if you have consented to it.

## **Data sharing**

We may share some of your personal data with the following categories of third parties:

- Marketing Agencies who help us promote ourselves or deliver our services
- Printers, Email service providers or other suppliers who help us to send our newsletters and communications.
- Suppliers providing services to us to help us run our business

We require third parties to respect the security of your data and to treat it in accordance with the law. We will share your personal information with third parties where required by law.

## **International Transfer of Data**

Confetti Campervans may send your data outside the European Economic Area (the European Economic Area being the European Union and Iceland, Liechtenstein and Norway, also referred to as the "EEA"), Where your personal data are transferred or accessed outside of the EEA, we require that appropriate safeguards are in place.

## **Your choices in relation to personal information.**

It is important that the personal information we hold about you is accurate and current. Please keep us informed if your personal information changes during your relationship with us. You also have the rights and choices which you can exercise on the data we hold on you. You have the right to:

- Obtain access to your personal information
- Withdraw consent
- Object to direct marketing
- Ask us to correct any errors or delete the information we hold,
- Object or restrict our processing of your information
- Request that we port your personal information

For more information or to action these rights, please contact using us on [info@confeticampervans.co.uk](mailto:info@confeticampervans.co.uk)

## **Retention and destruction of personal information**

We will take reasonable steps to ensure the accuracy of the information we hold about you. We will not use your personal information unless it is (to the best of our knowledge) accurate and up to date.

We will only retain your personal information for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting or reporting requirements. To determine the appropriate retention period for personal data, we consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal requirements.

In some circumstances we may anonymise your personal information so that it can no longer be associated with you, in which case we may use such information without further notice to you.

When the purposes we collected the data for have ended we will retain and securely destroy your personal information in accordance with applicable laws and regulations. For further details about data retention please contact the data protection officer whose details can be found in this policy.

You also have the right to complain to the Information Commissioners Office if you believe we have not acted within the law or have infringed your rights.

<https://ico.org.uk/for-the-public/>

## **Security**

Unfortunately, the transmission of data over the internet is not completely secure. Although we will do our best to protect your personal information, we cannot guarantee its security. Once we have received your data we will use strict security measures to try to protect it against loss, misuse, or unauthorised alterations.

## **Changes**

We may change the terms of this privacy policy from time to time. Any changes will be posted on this page.